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PATENT NUMBER and
ISSUE DATE

U.S. UTILITY Patent Application

APPL NUM 10090522	FILING DATE 03/04/2002	CLASS 379	SUBCLASS 265.02	GAU 2643	EXAMINER H. L. HUBBARD
**APPLICANTS: Peterson Patrick; Suhm Bernhard; Tenney Yvette; McCarthy Daniel; McHugh Patrick; Dick Peter; 2642					
**CONTINUING DATA VERIFIED: THIS APPLN CLAIMS BENEFIT OF 60/273,710 03/05/2001 AND CLAIMS BENEFIT OF 60/276,266 03/15/2001					
** FOREIGN APPLICATIONS VERIFIED:					
FG-PUB DO NOT PUBLISH <input checked="" type="checkbox"/>		RESCIND <input type="checkbox"/>			
Foreign priority claimed <input type="checkbox"/> yes <input type="checkbox"/> no		ATTORNEY DOCKET NO			
35 USC 119 conditions met <input type="checkbox"/> yes <input type="checkbox"/> no		01-4008			
Verified and Acknowledged Examiners's initials					
TITLE : System and method for assessing a call center					
U.S. DEPT. OF COMM./PAT. & TM.-PTO-436L (Rev. 12-94)					

Best Available Copy

NOTICE OF ALLOWANCE MAILED		Assistant Examiner	CLAIMS ALLOWED	
			Total Claims	Print Claim for O.G.
ISSUE FEE		Primary Examiner	DRAWING	
Amount Due	Date Paid		Sheets Drwg.	Figs. Drwg.
<input type="checkbox"/> TERMINAL DISCLAIMER		PREPARED FOR ISSUE	Application Examiner	
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